

# InterRail Global Pass Conditions of Use

## 1. An InterRail Pass is strictly personal

Your pass is strictly personal, non-transferable and only valid upon presentation of your passport or other travel document replacing your passport (of which the number is printed on your ticket). If you cannot present your passport or the other applicable travel document with your pass, control staff are authorised to demand payment of a full fare ticket and a fine, according to the rules of the railway company concerned.

## 2. Flexi Pass - enter the date in the Travel Calendar

If you have a Flexi Pass, you can choose the days on which you travel within a longer period of overall validity. It is important that you enter the chosen date in the Travel Calendar on your ticket before boarding the first train, bus or ship of that day. Write the date in blue or black ink, or with a blue or black ballpoint pen in the corresponding box on the Travel Calendar. If you travel without having entered the date in the Travel Calendar, you risk a fine and payment of a full fare ticket (see also point 6).

## 3. Flexi Pass - overnight journeys

If your trip starts in a direct overnight train departing after 19h00 (7pm) and arriving after 4h00 (4am), you only enter the date of arrival in the Travel Calendar on your ticket. Travel between 19h00 and 24h00 on the day of departure is then covered. This is only possible if the day of departure and the day of arrival are both within the overall period of validity of your Pass. When using an overnight ferry covered by the pass, you may either enter the date of departure or the date of arrival.

## 4. Record each trip in the Travel Report

Your InterRail Pass consists of a ticket and a cover. Each time before boarding a train, bus or boat, it is important that you record your trip in the Travel Report on the pass cover. If you travel without having entered the trip in the Travel Report, you risk a fine and payment of a full fare ticket (see point 6).

## 5. Travelling with an InterRail Global Pass in your own country

The InterRail Global Pass offers unlimited travel on the lines of all participating railway companies (see the list on the cover of your pass), with the exception of the lines in your country of residence. For travel in your country of residence, you need to buy a normal ticket. Many of the participating railway companies offer tickets at a reduced fare for holders of an InterRail Pass, as long as you purchase these tickets in your country of residence and within the period of overall validity of the pass.

## 6. Incorrect use of an InterRail Global Pass

Use of an InterRail Pass on which the data has been changed, which is forged, or used by anyone other than to whom it was issued, or beyond its validity period authorises control staff to confiscate the pass and to demand payment of the full fare, plus a fine of € 100 maximum (or the equivalent in local currency). Did you enter a wrong date in the Travel Calendar? Do not correct it. Instead, enter the correct date in the next travel day box.

If you travel with a pass on which the date has not been entered in the Travel Calendar (according to points 2 and 3), or with a pass on which your trip has not been entered in the Travel Report (according to point 4), control staff are authorised to charge a fine of € 50 maximum (or the equivalent in local currency) and ask for payment of a full fare ticket.

## 7. Validity period of an InterRail Global Pass

Your InterRail Pass is valid for the time period indicated on the pass. Your InterRail journey cannot begin before 00h00 on the first day of validity and must be completed by midnight of the last day of validity.

## 8. 1st and 2nd class

Your InterRail Pass is valid for the class indicated on the pass. 1st class passes are also valid in 2nd class. For 1st class travel with a 2nd class pass, you need to pay the full difference between 1st and 2nd class fare on the respective route. There is no refund for 1st class pass holders travelling in 2nd class.

## **9. Eligibility**

The InterRail Pass may only be used by residents of Europe, the Russian Federation or Turkey.

## **10. Seat availability and reservations**

Your pass does not guarantee a seat in a train or passage on a ship, unless a reservation is secured in advance. For certain trains and ships a reservation is compulsory, and some also require a surcharge. Fees for seat reservations, sleeping accommodation, port taxes, meals and other extra services on board trains and ships, are not included within the price of the pass and must be paid for separately.

## **11. Lost or stolen passes**

In case of loss or theft, a duplicate pass is not issued, nor are you eligible for a refund.

## **12. Refund policy**

You can apply for a refund if your InterRail Pass is returned to the point of sale before the first day of validity, or if your Pass is endorsed "UNUSED" by a railway official in Europe before the first day of validity. In both cases the entire cost is refunded, less a 15% cancellation fee. In the case that your pass is endorsed "UNUSED", you can submit an application for refund within a period of one month after the last day of validity of your pass.

In all other cases (for example loss, theft or a partially used pass) passes are considered used: therefore, there is no refund, nor replacement.

## **13. Compensation policy**

You can ask for compensation from the Eurail Group in the event that you encountered three or more train delays, each longer than 60 minutes. For further information see [www.eurailgroup.com/compensation.aspx](http://www.eurailgroup.com/compensation.aspx)

## **14. Responsibility in case of damages or extra cost**

Eurail Group and its participating railway companies cannot be held responsible for damages or extra cost incurred due to theft or loss of baggage.

## **15. Liability of the issuing office**

The issuing office InterRailnet.com is merely the intermediary of the carriers in Europe and assumes no liability resulting from the transport contract.

## **16. Legal provisions**

For an InterRail Pass valid in more than one country, transportation is subject to the 'Uniform Rules concerning the contract for International Carriage of Passengers and Luggage by Rail' (CIV). For InterRail Passes valid in one country only, the legal provisions of the country concerned apply. In respect of carriage by sea, the legal provisions of the individual particular sea carrier apply.